

iMS 001- Integrated Management Policy

In AEROMAN, our commitment with our customers *and stakeholders* is based on the quality, safety and health of our staff, efficiency, environmental protection and the guarantee of strict compliance with the legal legislation, regulations, international standards and others applicable requirements.

Our priority are our staff, the customer, and the environment where we operate. We are convinced that the service provided does not end with the sale, but continues with each internal process in the company, ensuring the continuous improvement of the Integrated Management System and that the safety standards are not reduced by commercial imperatives.

In AEROMAN, in our pursuit to stay ahead, we are committed to:

- The quality through continuous improvement and innovation of our processes, ensuring the competence of our staff, cooperating with the internal and external audit process and maintaining an optimal infrastructure, in order to provide aircraft maintenance services and ensure the loyalty of our customers.
- The *prevention of injuries and the decay* of the health and safety of our staff, through consultation and active participation to detect actions and sub-standard conditions that endanger the health, physical and psychological integrity (Human Factors Program), in order to control risks and prevent occupational diseases, *incidents* and / or accidents.
- The operational safety management system and its continuous improvement, using the appropriate methods in order to manage risks for the operational safety, ensure that necessary actions are applied to mitigate the hazards and risk associated.
- The provision of the necessary financial, human, and other resources to ensure a continuous and proper functioning of the Integrated Management System.
- The management and control of strategic and operational risks and taking advantage of the opportunities in each business process by allocating the necessary resources, so these risks do not interfere with the achievement of the strategic objectives and Aeroman's mission and vision.
- Ensure continuity of processes and services through a business continuity plan, allowing Aeroman to identify potential threats and vulnerabilities affecting business processes and support.
- Improve the environmental performance, through the rational use of resources and the prevention of pollution resulting from the business activity.
- Establish, sustain, and periodically exercise an emergency response procedure and plan, that provides a safe transition from normal to emergency operations.
- Promote and apply a non-punitive policy, in order to create an atmosphere of open communication and active participation of staff. This is fostered by providing a voluntary and confidential reporting system that encourages to report of maintenance-related errors, incidents and other behaviors that may put people or operational safety at risk.

OUR commitment is consolidated by periodically reviewing the results of the integrated management of our operations, setting goals of the Integrated Management System, and controlling them via key indicators, which allow us to add value to every activity we do, obtaining growth, ensuring business continuity and welfare of all stakeholders.

All our staff have the responsibility to comply with the company's standards and policies to assure the highest quality and safety performance of our operations. Unacceptable behaviors are defined on Human Resources policies and the disciplinary processes are applied according to its severity level.

This Integrated Management Policy is available through Aeroman internal sites and promoted on the official communication means.

A handwritten signature in blue ink, appearing to read 'Alejandro Echeverria', is written over a solid black horizontal line.

Alejandro Echeverria
Chief Executive Officer (CEO)